



Compassionate, Always listening, Responsive, Empowered

Star Card Award

Recipient's Name

The above employee, physician or volunteer is being awarded an iCARE Star Card for demonstrating outstanding participation in the iCARE program. Our mission is to provide the best patient experience with the best staff. The iCARE Star Recognition Program allows you to nominate individuals for their outstanding participation in iCARE and in enhancing patient-centered care. The concept behind iCARE is simple: *To further advance an overwhelming culture of caring among our employees that translates into specific behavior proven to enhance patient experience, satisfaction and clinical outcomes.*

Presenter's Signature

Date

The above comments fit into the iCARE culture of caring and through the guiding behaviors of patient-centered care.

Check all that apply:

Compassionate **Always Listening**
 Responsive **Empowered to make a difference**

Transition and Continuity Information / Community / Education
 Emotional Support and Alleviation of Fear Physical Comfort
 Respect for Patient's Values / Preferences and Expressed Needs
 Coordination and Integration of Care Access to Care

Director's Signature

Date